

Withlacoochee Technical College
2022-2023
Technology Support Services

In this program you will learn:

- Answering user inquiries regarding computer software and hardware operations to resolve problems
- Installing and performing minor repairs to hardware, software and peripheral equipment, following design and installation specifications
- Conducting computer diagnostics to resolve problems, provide technical assistance and make recommendations to client
- Setting up equipment for employee use, performing and ensuring proper installation of cables
- Maintaining records of daily data communication transactions, problems and remedial actions taken and installation activities

Industry Certifications:

ComptTIA A+ 1001 and 1002

Requirements:

Admissions

- Complete a WTC application & pay application fee
- Take basic skills test
- Apply for financial aid, if eligible
- Meet with a counselor/career advisor
- Pay non-refundable registration fee

Certificate

- Pass all courses and OCPs in the program
- Complete the required curriculum
- Settle all school debt including returning textbooks for high school students
- Meet Florida Basic Skills requirements
- Receive the instructor's recommendation

If you have a disability and require accommodations, please contact Student Services. Most programs are approved for Veterans Educational Benefits. Financial aid may be available for those who qualify.

Statewide Annual Wages Based on Florida Department of Economic Opportunity

Entry	\$32,760
Experienced	\$61,464

Employment Opportunities:

Register at [EmployFlorida.com](https://www.employflorida.com)

[ONET Online](https://www.onetonline.org) has descriptions of occupations for use by job seekers and students.

WTC MISSION STATEMENT: To provide the highest quality academic and technical education for current and emerging careers in a competitive workforce.

WTC VISION STATEMENT: To be a nationally recognized technical college of choice providing innovative high-tech education to advance the future of our community.

Campus Location:

1201 W. Main Street, Inverness, Florida 34450

Phone Number: (352) 726-2430

Visit our [website](http://www.wtcollege.org) at www.wtcollege.org

